Business Accounts and Cash Management Solutions



**DOING BUSINESS** 

# Fund\$Manager

User Guide



# Table of Contents

Fund\$Manager - Remittance Manager	3
General information	3
Features	3
Section 1 - Transactions	4
Lockbox Summary	4
Batch Summary	5
Batch Detail	5
Searching by payment and generating reports	7
Section 2 - Other	9
Lockbox pick-up and crediting of accounts	9
Customer Service	9

# Fund\$Manager - Remittance Manager

## General information

Remittance Manager is a module of <u>Fund\$Manager</u> banking service. It is a lockbox management service used to process payments mailed from the United States and generate detailed transaction reports.



- Speeds up collections by reducing postal delays
- Optimizes cash flow management by accelerating inflows to the account held in Canada
- Reduces operating costs related to collections
- Simplifies reconciliation of client accounts by processing information from the lockbox
- Provides access to notes and documents enclosed with payments
- Accessible around the clock through Fund\$Manager



- Lockbox is registered in the client's name
- Daily pick-up of mail from lockbox
- Same-day cheque processing
- Automatic deposits to the account held in New York
- Detailed information on processed cheques and deposits sent by mail and accessible online
- Payments and any enclosed documents sent to clients
- Service available in four cities: Atlanta, Dallas, Chicago and Los Angeles

# Online banking

Save time and boost your efficiency with online banking. With National Bank's Fund\$Manager services, you can carry out almost all of your transactions online—wherever and whenever it's convenient.

For access Fund\$Manager, contact your Account Manager or your Treasury Manager to set up an appointment.

#### Features

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With the Remittance Manager module you can:

- Search by payment (60-day history available)
- View a summary and details of items received in the lockbox
- Generate payment reports

You must have a Demand Deposit Account to use Remittance Manager.

# Section 1 - Transactions

## Lockbox Summary

You can access the Remittance Manager module from the Fund\$Manager homepage. From the home screen, you can view batches and search by payment.

Lockbox Summary   Batch Summary   Search   Online De Lockbox Summary  Lockbox Summary  Lockbox Search  Manage Queries  Lockbox Summary   Batch Summary   Search   Online	cisioning   User Information	National Bank o	f Canada Receivables Online
Lockbox Summary	uson j		Good Afternoon JULIEN Today is Sunday, May 14, 2017
Deposit Date: 5/14/2017 Showing Results 1 - 20 of 38 Lockbox 1006 - <u>Company ABC Inc</u> .	Batch Count 0	Transaction Count 0	Deposit Total \$0.00
2			

- 1. The "Lockbox Search" option lets you search by payment (60-day history).
- 2. This link is only available when there have been transactions; it lets you view a Batch Summary.

## Batch Summary

By clicking on "Batch Summary," you can view information on batches received within a given time frame. For each batch, the following information is displayed:

- Batch ID
- Deposit Date
- Batch Site Code (location of lockbox)
- Transaction Count (number of transactions per batch)
- Check Count (number of cheques received per batch)
- Document Count (number of documents received per batch, including envelopes, coupons, etc.)
- Batch Total (total amount deposited)

Lockbox Summary | Batch Summary | Search | Online Decisioning | User Information |

Lockbox Summar	y > Batch Summary						Good Afternoon Today is Monday, May	y 3, 2017
Date Range: 5/8/2017	- 5/8/2017	Lockbo:	C	V Go				
BankID: 161 Lockbox: 1024 - Lockbox Site Code Showing Results 1 - 3 of	<b>e: 1</b> of 3							
Batch ID	Deposit Date	Batch Site Code	RLC Batch ID	Transaction Count	Check Count	Document Count	Batch Total	
4493	05/08/2017	1	339053	20	20	41	\$162,349.24	9
4494	05/08/2017	1	339054	22	22	40	\$57,235.43	٩
<u>4495</u>	05/08/2017	1	339058	1	1	2	\$236.87	Q,
	Totals:			43	43	83	\$219,821.54	
Printer-Friendly Versi	ion					« First   4	Previous   Next »	Last »
New Domestic Wire Transf	fer - WM ACCESS 2	_	_		_	_	E -	ە 😫
* Transfer Description:				Recurring Frequency:			None	~
* Transfer Start Date:								
* Amount:				* From Account:		Select Account		~
ax identification ivamper:		N	ATTOMAL BANK OF [JULI-JUL-9/18]				_	

For batch details, click on the magnifying glass icon on the right.

Note that USD cheques drawn on a Canadian financial institution cannot be viewed here.

#### Batch Detail

The Batch Detail section provides detailed information on the batches received.

#### Lockbox Summary > Batch Summary > Batch Detail

Showing Results	s 1 - 20 of 20								
Batch ID	Batch Site Code	RLC Batch ID	Transaction	Amount 🚆	R/T	Account	Serial	Remitter	
4493	1	339053	1	\$2,533.30 1 🔒	091300719		013523		2 q
			2	\$3,262.89 🧰 🖺 📇	121137027		019132		٩,
			3	\$8,086.47 📼 🗋 🖶	064000046		216318		٩
			4	\$1,626.79 📼 🗋 📇	051400549		009347		٩
			5	\$5,701.14 📼 🗋 📇	064202705		00017607		٩

1. The magnifying glass icons on the right allow you to view cheques and related documents:

- The 💻 icon lets you view the cheque image.
- The 🔲 icon lets you view payment-related documents
- 2. The icon lets you view cheque images and documents. Cheque images are available by clicking on the magnifying glass.

#### Example of a double-sided cheque image



## Searching by payment and generating reports

You can search by remitter and by lockbox. A 60-day transaction history is available.

#### Search by remitter (Remittance Search menu)

Available searches:

- By remitter (Remitter Name)
- By date
- By amount
- By cheque No.

Results can be sorted in ascending or descending order.

	Remittance Search Criteria
Remitter Name:	
Lockbox:	< All lockboxes>
Deposit Date: (mm/dd/yyyy)	5/14/2017
Check Amount:	-
Check Number:	
Sort By:	Lockbox / Ascending
	Search Clear Search

#### Lockbox Search

Available searches:

- by date cheque was deposited
- by batch
- by cheque No.
- by cheque amount

You can set up personalized search templates by clicking on "Manage Queries," then selecting "Search Query Name."

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	Search Cr	iteria	
Sea	Irch Clear Search	Manage Queries	Help
Search Query Name:	Ad Hoc Query 🗸		New Query Name
Lockbox:	1006 -		$\checkmark$
Deposit Date(s): (mm/dd/yyyy)	5/15/2017	5/15/2017	
Batch: Start - End	-		
Check Number:			
Check Amount: Start - End	-		

#### **Results and Generating Reports**

Once your search is completed, your results can be:

- Printed (Print View)
- Saved as a PDF
- Extracted in text format (CSV) and opened in Excel
- Saved as an image

07/05/2017	<u>4835</u>	<u>4</u>	= 🗋 🖨	\$17,08	34.10	
07/05/2017	<u>4835</u>	<u>5</u>	= 🖺 🛱	\$14,73	36.74	
07/07/2017	<u>4719</u>	1	= 🗋 🖨	\$16,32	21.07	
07/10/2017	<u>4836</u>	1	= 🖺 🖨	\$50,59	93.21	
07/10/2017	<u>4836</u>	2	= 🗋 🖨	\$13,59	94.35	
07/10/2017	<u>4836</u>	<u>3</u>	= 🗋 🖨	\$15,57	75.71	
07/11/2017	<u>4720</u>	1	📼 🗋 🖨	\$50,14	41.63	
07/11/2017	<u>4720</u>	2	Lets you extract chequ	e images and	1.90	
07/11/2017	<u>4720</u>	<u>3</u>	coupons from a zipped	folder		
07/13/2017 Displays	content as a Pl	DF	Available formats :	Image folder	4.50	
07/13/2017	Extracts data in	CSV	7	Excel file	6.28	
Prints the current page				HTML document	1.97	
- Selective Print Mode	N				)	
Print View PDF View	Download A	s Text Download Imag	es			
Check Count: 35 Check Total: \$1.369.043.04						
Search Criteria: Lockbox =		INC; Deposit	Date Is Greater Than or Equa	I to 7/1/2017 and Less T	han or Equal to 7/31/201	17;

# Section 2 - Other

# Lockbox pick-up and crediting of accounts

Lockbox pick-up information

Location	Number of pick-ups per day
Atlanta	2
Chicago	14
Dallas	2
Los Angeles	3

Accounts are credited the same day (during the night but effective that day). The information is available in the afternoon for deposits made the previous day or before 10:30 a.m. that day.

A single deposit is made per day. Deposits include all the batches received that day.

## **Customer Service**

Our Customer Service Representatives are available Monday to Friday from 8:00 a.m. to 5:00 p.m. (ET) at:

1-844-413-5613 or 514-413-5613.